Inspire health.

Be a team player.
- Help others.
- Share knowledge, ideas and expertise.
- Take pride in your work.
- Speak positively.

Take care of yourself.
- Take breaks and time off when needed.
- Participate in Prisma Health-sponsored health and wellness activities.
- Ask for help and feedback when needed.
- Find healthy ways to handle pressure and stress.
- Know when to seek professional help.

Be the difference.

Respect and appreciate others.
- Embrace differences and ensure everyone feels visible, valued and welcomed.
- Respect diverse cultures, customs, beliefs and backgrounds of our workforce; refrain from jokes or comments about ethnicity, age, gender, sexual orientation, and other diversity dimensions.
- Be friendly in words and in actions.
- Treat team members, patients and guests with kindness and appreciation.
- Be open and curious about others’ viewpoints, perspectives and experiences.

Learn and grow.
- Be flexible and adaptable as needs change.
- Explore new ways of doing things.
- Seek opportunities for self-care and development.
- Share what you learn.
- Use feedback to grow and improve yourself and other team members.

Serve with compassion.

Serve others.
- Serve everyone equally.
- Put patients and guests first.
- Take patients and guests to their destination when they appear lost or ask for directions.
- Have a positive attitude.
- Share opinions respectfully.
- Be open-minded.

Communicate clearly.
- Protect privacy and confidentiality.
- Use language that is easy to understand.
- Be courteous.
- Make eye contact, smile and greet others with a warm smile.
- Set expectations and provide updates.
- Wear your name badge above your waist.
- Express appreciation and gratitude.
- Respond in a timely manner.
- Listen closely when others speak.

Job Responsibilities

Follow safety and quality guidelines.
- Protect patients, families and other team members.
- Immediately fix or report safety and quality problems.
- Pay attention to detail.
- Maintain a clean workspace.

Have the skills to do your job.
- Perform assigned duties.
- Keep job skills up to date.
- Stay current with licensure, certification, registration and annual compliance training.

Solve problems.
- Look for ways to improve processes.
- Seek input from others.
- Anticipate problems before they arise.
- Speak with your leader if a problem arises that you cannot address.

Use resources wisely.
- Follow attendance policies.
- Be well organized.
- Use only what is needed.
- Look for ways to conserve resources.
- Use tools and supplies according to directions.